

## **Terms & Conditions**

### L'Horizon, Thurlestone Beach Apartments

#### **Your responsibilities:**

You are responsible for breakages, spillage or damage that occurs to the apartment, it's fittings or furnishings.

#### **Reserving your accommodation:**

You can reserve the accommodation without obligation for a period of up to seven days so you can finalize your travel arrangements.

#### **Reservation deposit:**

We Invoice a 30% reservation deposit after you have reserved the apartment. We ask you to pay this within one week or after finalizing your travel arrangements. If you need more than one week you must let us know when you will be paying. There is no obligation for you to pay any monies if you decide not to book.

#### **Balance:**

You pay the 70% balance and the refundable damage deposit six weeks before your holiday so about eight weeks before we will send you the final Invoice. If the balance is not paid on time we reserve the right to cancel your holiday.

#### **Directions to apartment:**

We will issue directions to the apartment and the key handover procedure on receipt of the full rental.

#### **Late enquiries:**

If the request to hold accommodation is received later than seven weeks prior to commencement of the holiday it is a 'late booking' and an Invoice for the full amount will be issued.

#### **Refundable security deposit:**

A refundable security deposit of £250.00 is paid with your final payment to us. From this amount we will deduct the replacement or repair cost of breakage or damage that occurs during your stay and also for cleaning if you leave the accommodation, fittings or furnishings unreasonably dirty. If you break something and cannot repair or replace it during your stay please contact us or leave a message so we can deal with it in good time for the next guest.

#### **Paying in a currency other than £ Sterling:**

The prices on the website are in £ Sterling. When we have quoted you a price in another currency, Invoiced it to you and the reservation deposit paid, the price of your holiday in your currency remains fixed.

#### **Letting period other than from Saturday to Saturday:**

If you wish to rent for a period other than Saturday to Saturday or less than a week you will need to contact us. This may be available depending on your requirements and availability at our discretion.

#### **Included in the price:**

1. Linen is included in the price. This will comprise one set of bed linen per person, towels for the bathroom and tea towels for the kitchen. If you need extra linen please ask, preferably before your arrival, and you will be charged a small additional amount.
2. Only Linen and Towels left out for you are included in the price. Bed linen and towels may be accessible in your apartment for use by the next guests so if you use any without asking first you will be charged at the premium rate of £ 10 per item.
3. You are responsible for keeping your accommodation clean during your holiday. If the apartment is left in a dirty or unreasonable condition we reserve the right to make a deduction from your security deposit.
4. Electricity, Heat and cleaning materials are included.
5. There is parking for one vehicle only on space A. Access to the apartment is by stairs.

#### **Basic rules:**

1. No Pets.
2. No Smoking. If you smoke please do so outside.
3. No outside shoes, walking boots or Ski shoes inside. Please remove them as you enter and bring footwear reserved for inside use only.
4. Do your best to leave the accommodation as clean as you find it.

#### **Arrival and departure times:**

If you arrive before 4.00 pm we may still be turning round the apartment but you can leave your bags and explore the area. Please vacate by 10.00 am on the day of departure.

#### **Cancellation charges:**

If you cancel earlier than six weeks prior to departure you will be refunded all payments less 30% of the rental. If you cancel later than six weeks prior to departure the full amount of the rental will be retained. If due to extreme circumstances totally beyond our control we are forced to cancel, after you have made your first payment, we will offer you a full refund but no additional compensation.